



**Massachusetts Department of Public Health**

# **Disability Equity in Emergency Preparedness: Lessons from COVID-19 Vaccination in Massachusetts**

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## Meet the rest of the team!

- Nicholas Griffiths, MPH (Health and Disability Program/Community Health Equity Initiative)
- Amy Bettano, MPH (Division of Science, Research, and Epidemiology)
- Cecilia Vu, PhD (Division of Science, Research, and Epidemiology)
- Arielle Coq, MPH (Division of Science, Research, and Epidemiology)

# Background

- Questions from community partners and colleagues in Office of Preparedness and Emergency Management:
  - Are people with disabilities being served by existing emergency response strategies that are centered around a single site? (e.g. warming/cooling shelters, family reunification sites, emergency dispensing sites for medications, etc.)
  - What's the best way to communicate health information to people with disabilities, in an emergency and also in preparation for future emergencies?
- Nothing dealing directly with most emergency scenarios! But a LOT about COVID-19...

# Data Sources

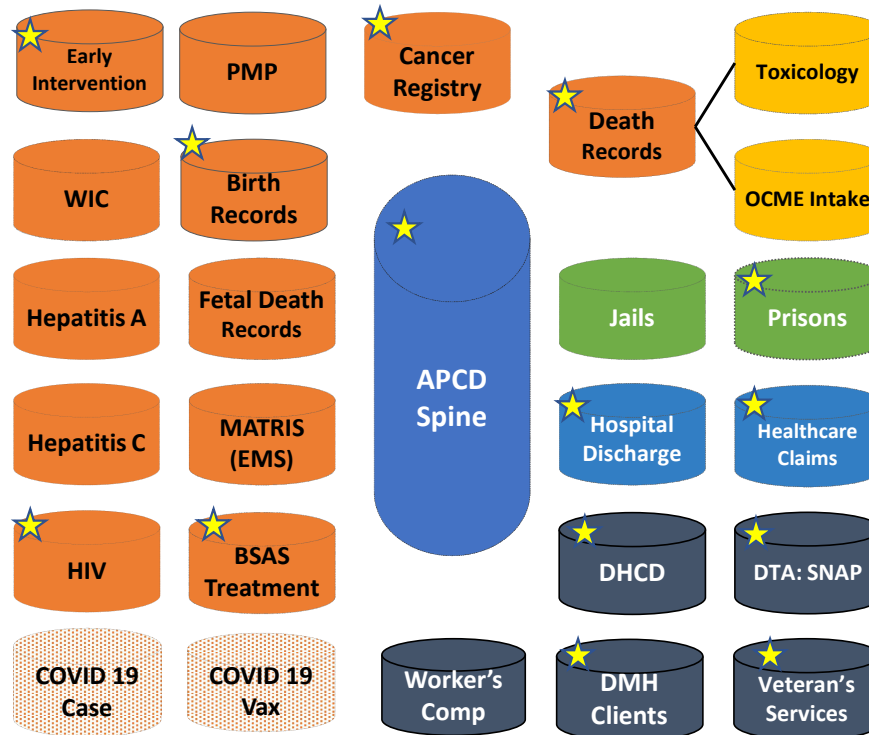
- Public Health Data Warehouse (PHD)
  - Linked administrative data
  - Nearly all MA residents, including ~3.5 million people with disabilities
  - Vaccination records including date, zip code, and provider type

# Data Source: Public Health Data Warehouse (PHD)



## Data Sources

- Public Health
- Public Safety
- Criminal/Legal
- Medical Claims/Hospital
- Other State Agencies
- Aggregate
- In progress
- ★ Source of disability status data



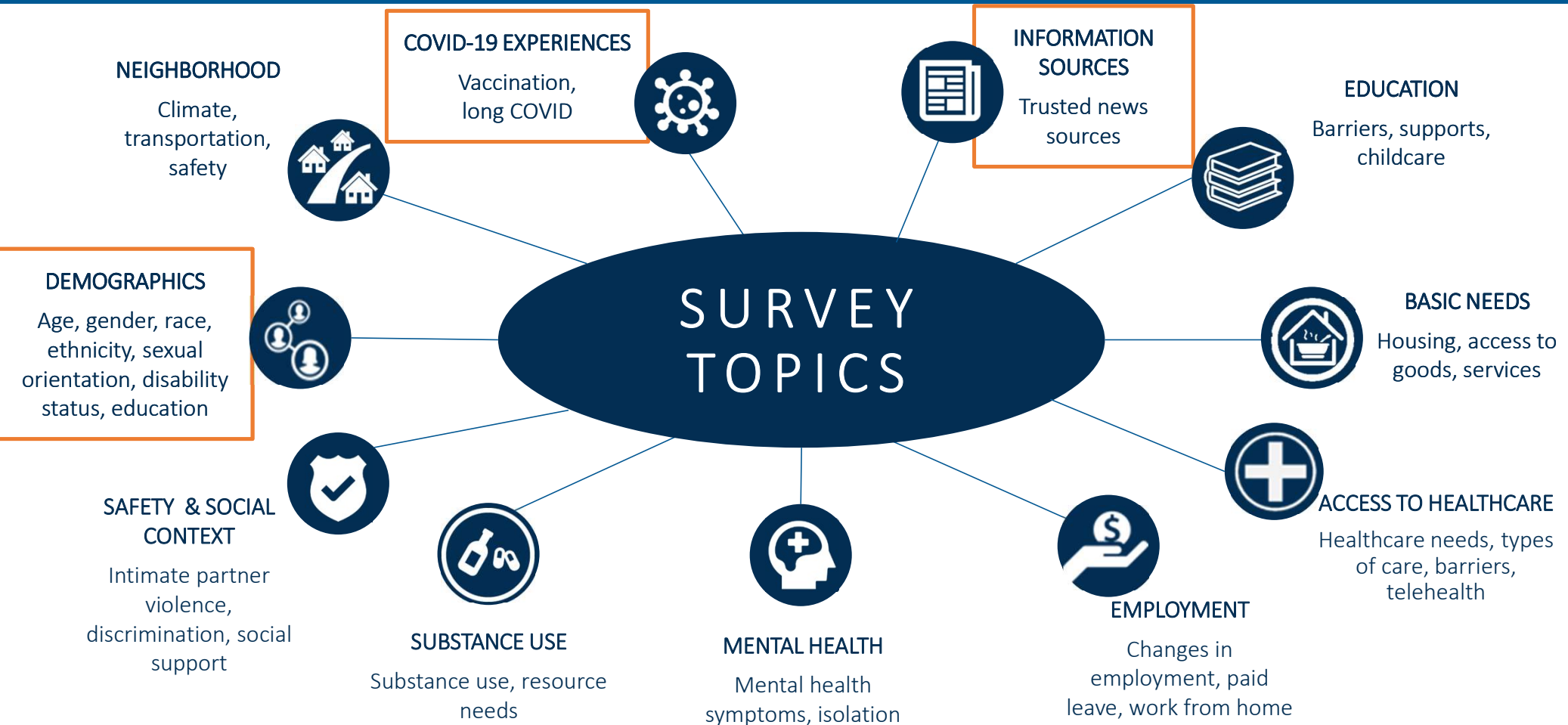
## Community Level Data



# Data Sources





- Community Health Equity Survey (CHES)
  - Survey data, collected on paper and online from Aug-Nov 2023
  - Designed in collaboration with 50+ community partners; targeted recruitment from communities of focus
  - Survey available in 12 languages, including ASL
  - Over 18,000 respondents, including 3,500+ people with disabilities and 1,500+ caregivers

# Data Source: Community Health Equity Survey (CHES)



# Data Interpretation Sources

- Preliminary data were collaboratively interpreted with:
  - Vaccine Equity Initiative 
  - Division of Community Engagement 
  - Bureau of Infectious Disease and Laboratory Sciences  
  - Division of Science, Research and Epidemiology  
  - Bureau of Community Health and Prevention  
  - Office of Preparedness and Emergency Management 
  - Massachusetts Commission on the Deaf and Hard of Hearing  
  - Massachusetts Executive Office of Elder Affairs 
  - Local public health authorities  
  - Massachusetts Health and Disability Partnership 

 = MDPH internal stakeholders     = Data holder/steward     = External government agency     = Community stakeholders



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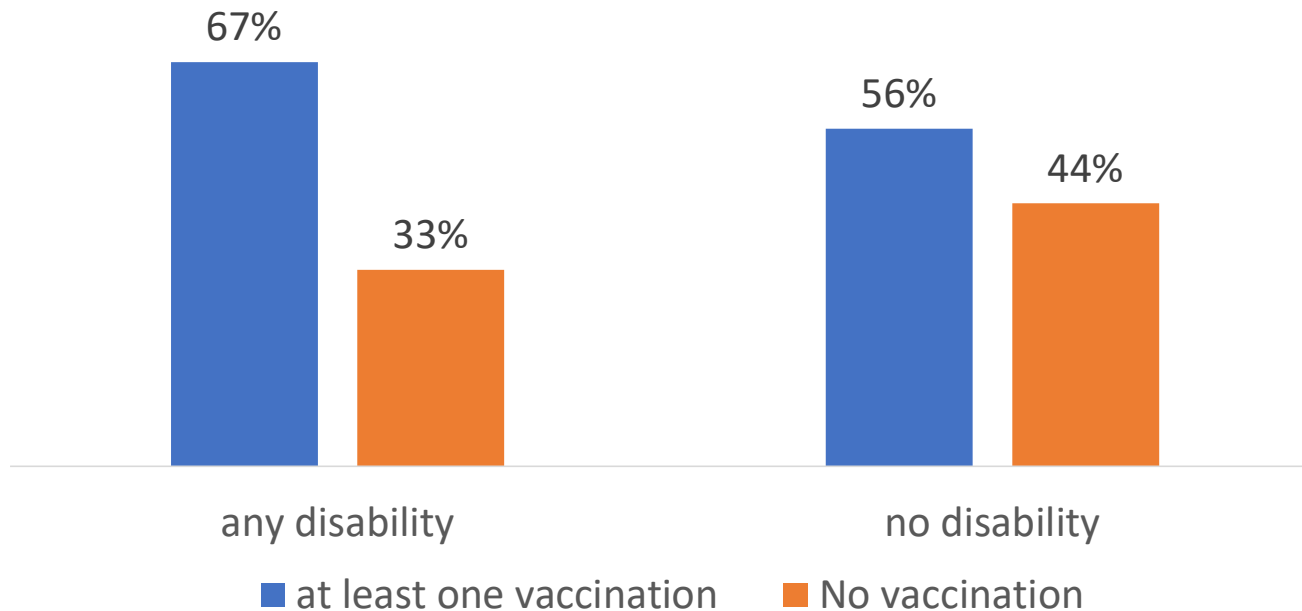
# Observations: Vaccination Rates and Sites

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# Vaccination Rates (PHD)

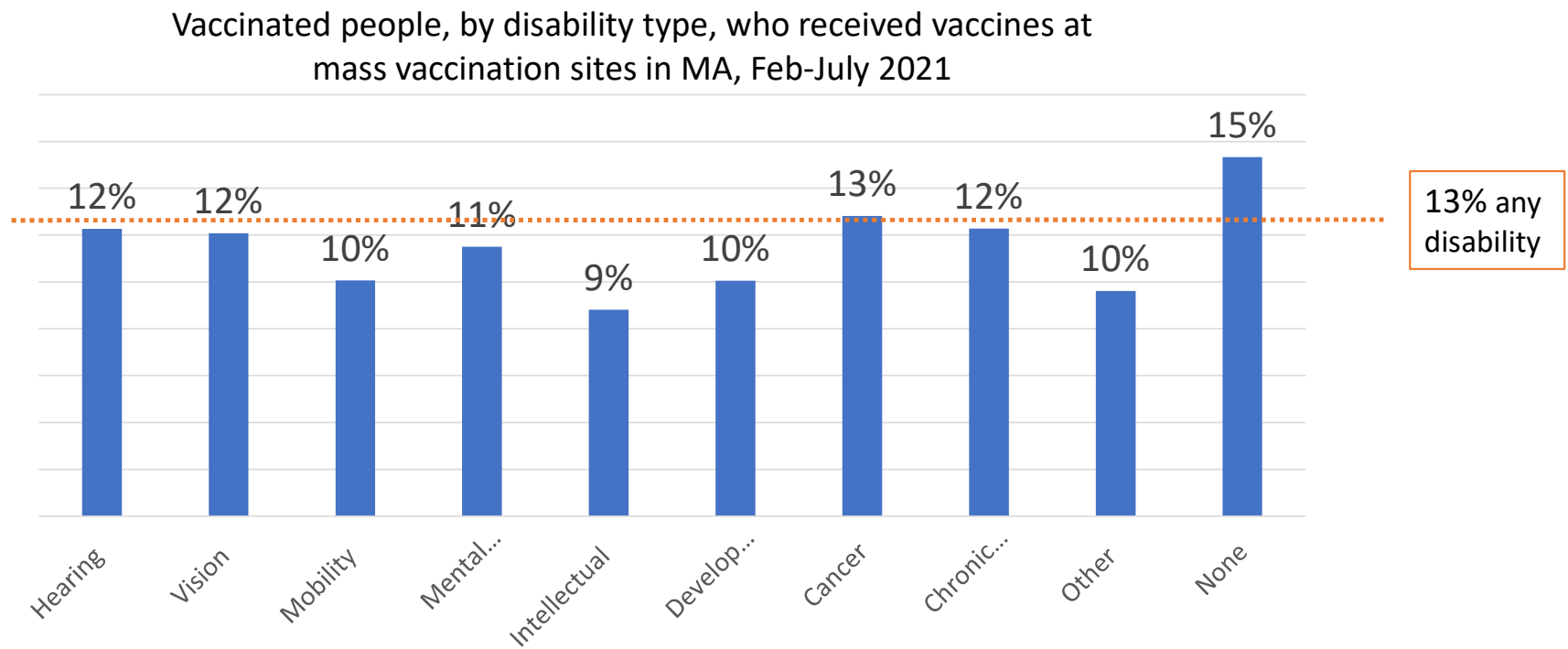
Contrary to [national trends](#), people with disabilities in MA were more likely to be vaccinated than nondisabled peers.

People who received at least one COVID-19 vaccination in MA, Feb-July 2021



# Vaccination Sites (PHD)

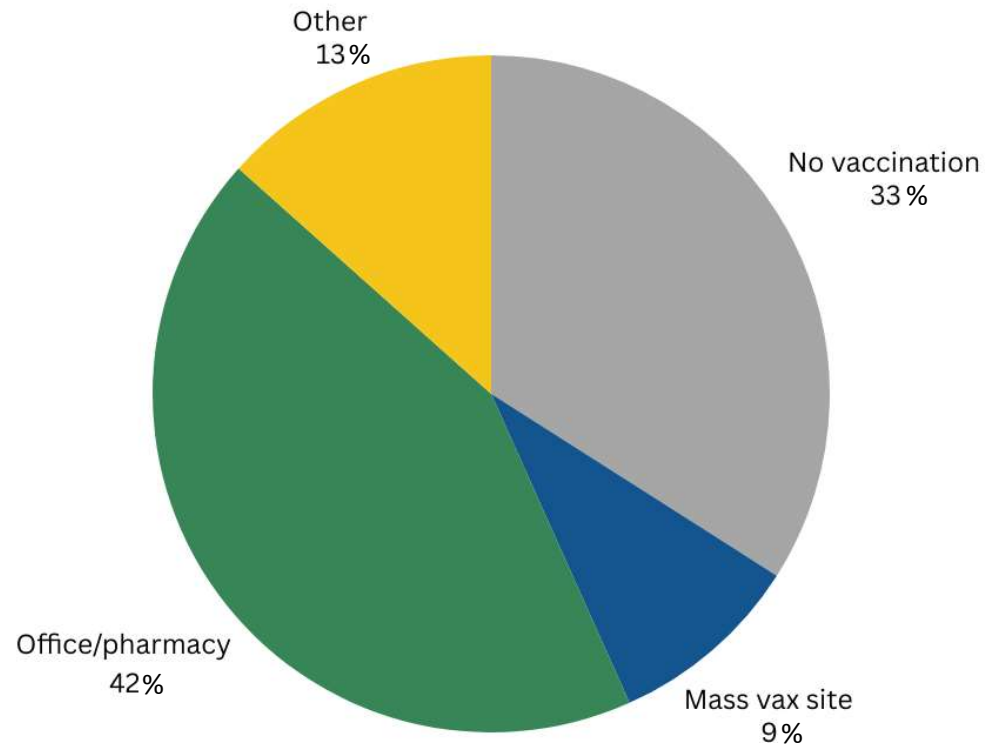
However, they were less likely to use mass vaccination sites.



# Vaccination Sites (PHD)

Most people with disabilities were vaccinated in pharmacies/doctor's offices.

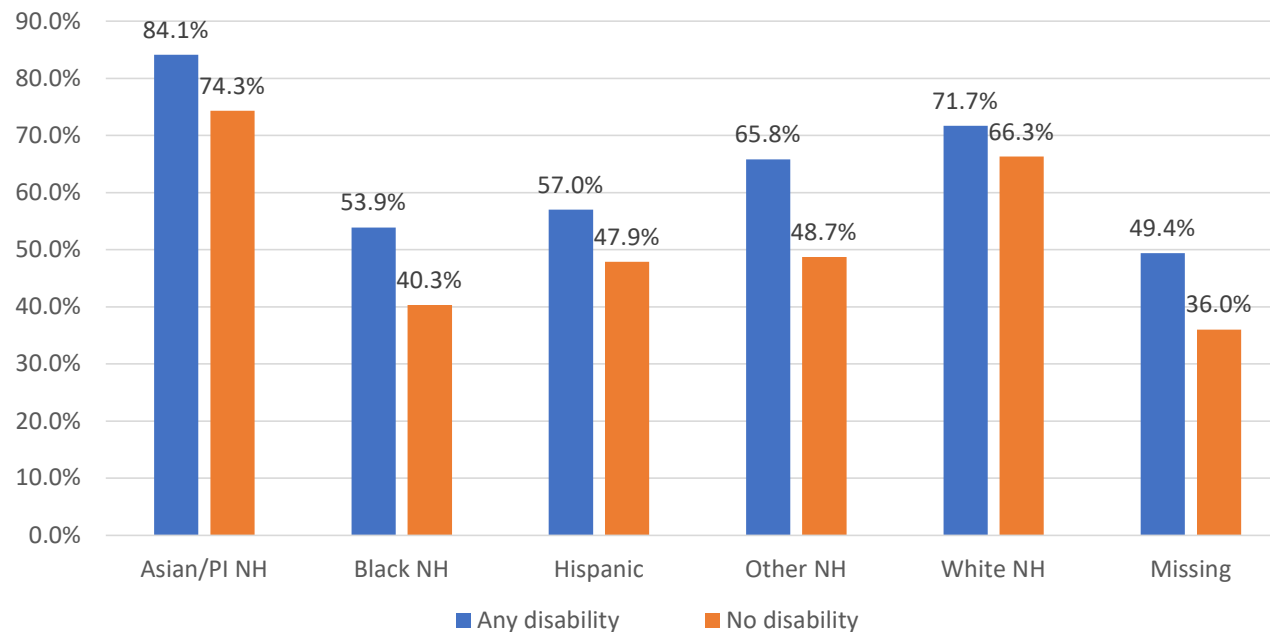
Vaccination location among MA adults with disabilities, Feb-July 2021



# Vaccination Rates (PHD)

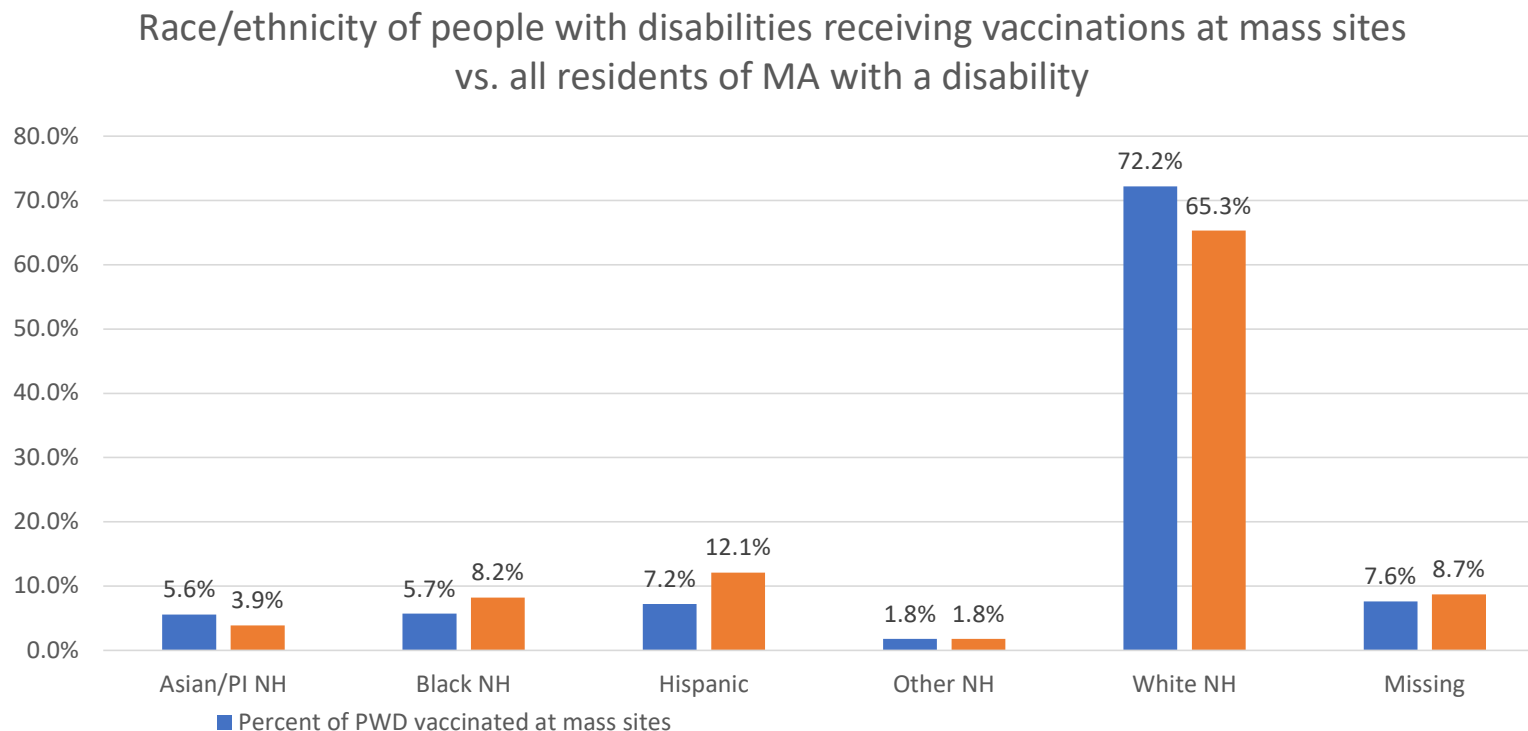
Racial and ethnic disparities in vaccination rates persisted within the disability community, but in slightly different ways.

People who received at least one COVID-19 vaccination in MA, by race and disability status, Feb-July 2021



# Vaccination Rates (PHD)

Black and Hispanic people with disabilities were particularly underrepresented among PWD choosing mass vax sites.



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# Observations: Vaccination Barriers and Preferences

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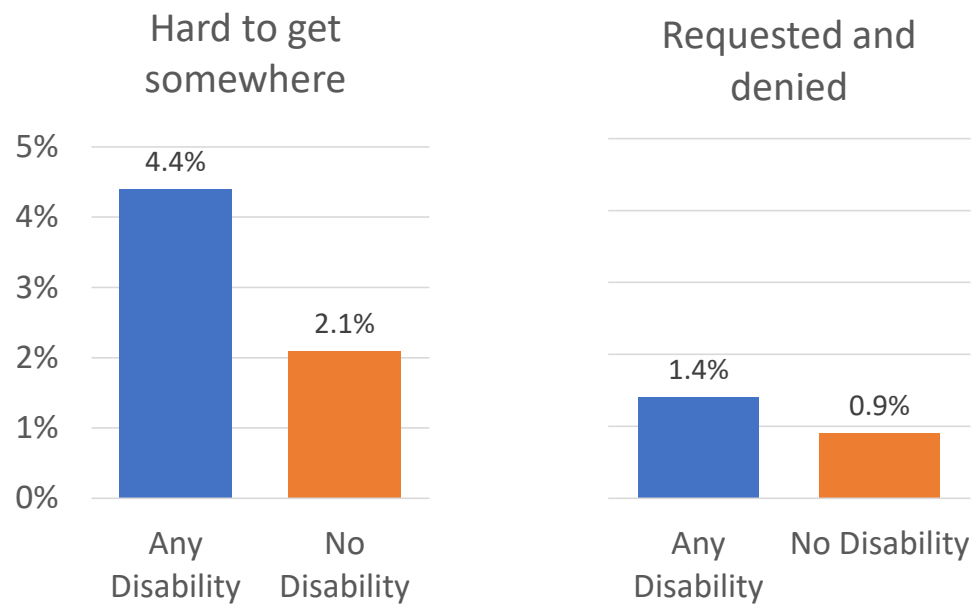
# Overview: Vaccination Barriers (CHES)

- People with disabilities were:
  - much less likely to believe that vaccines were unnecessary,
  - somewhat more likely to have concerns about safety/side effects,
  - somewhat more likely to be uncertain about when to get vaccinated,
  - twice as likely to be unvaccinated because they couldn't get to a vaccine site.



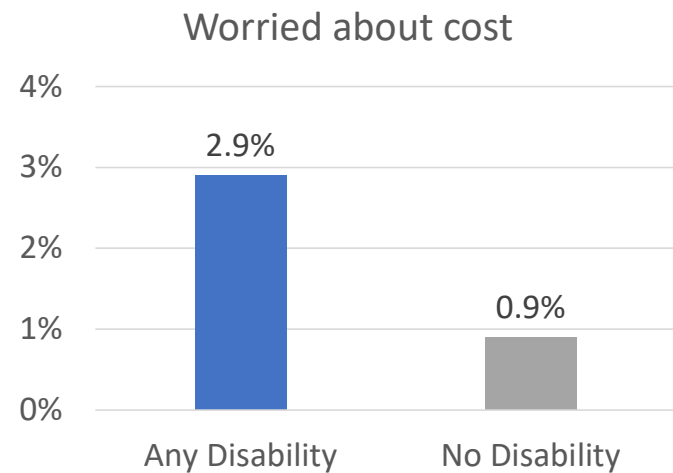
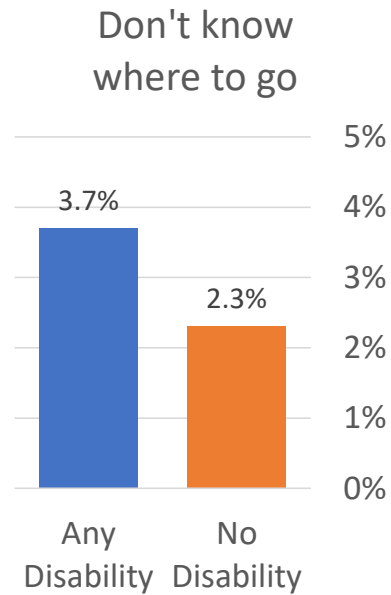
# Vaccination Barriers (CHES)

## Access barriers



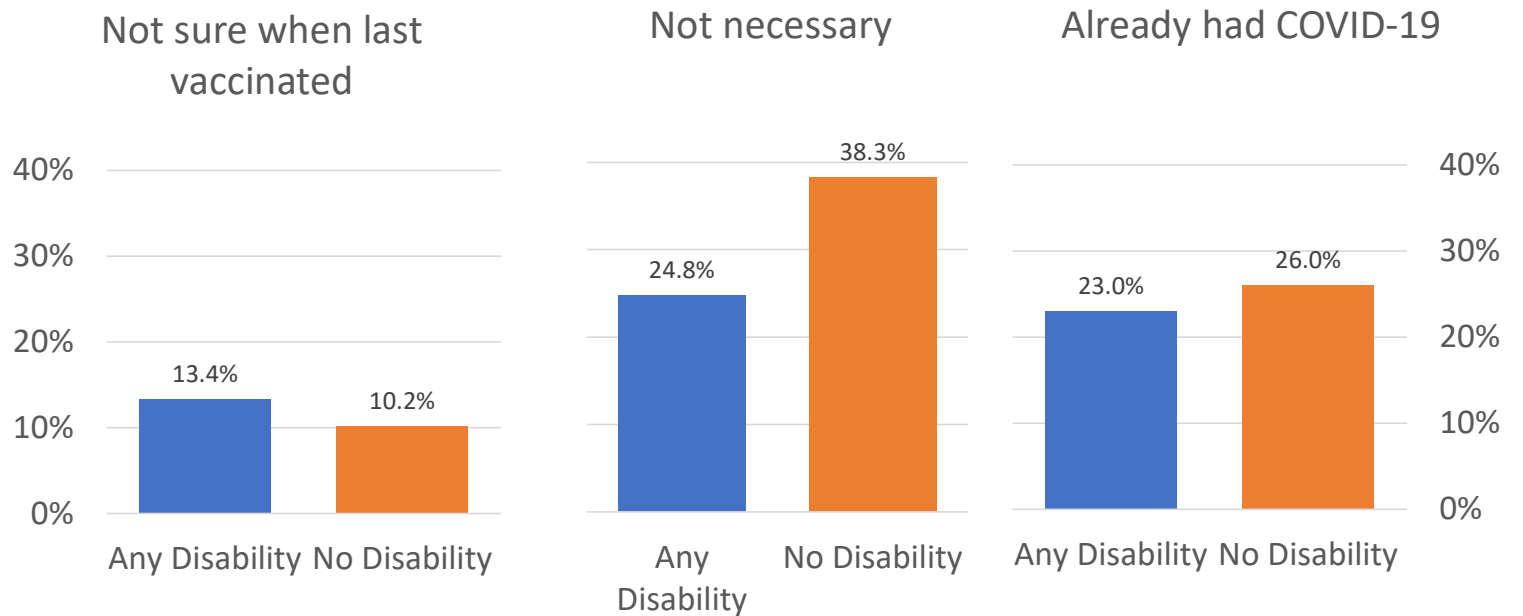
# Vaccination Barriers (CHES)

## Access and information barriers



# Vaccination Barriers (CHES)

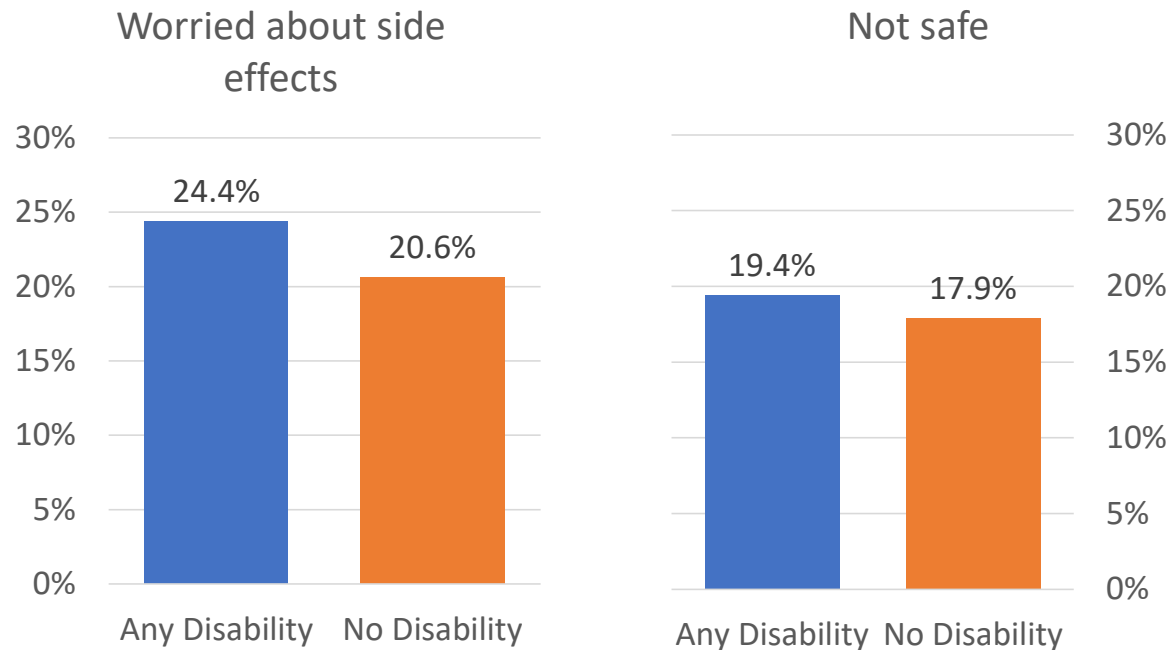
## Information barriers



# Vaccination Barriers (CHES)

## It's complicated!

The same answer may mean something different depending on whether the person has a disability.

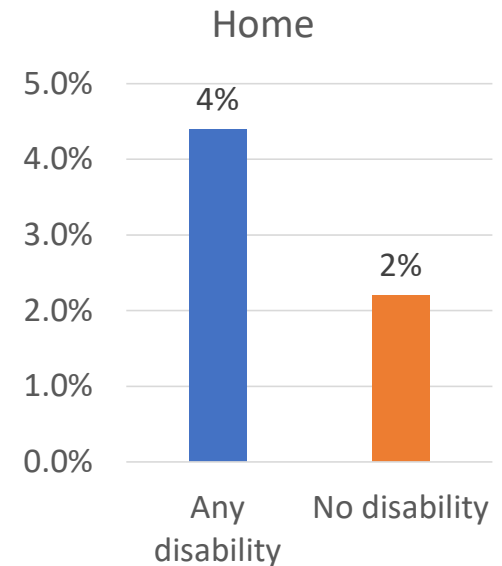
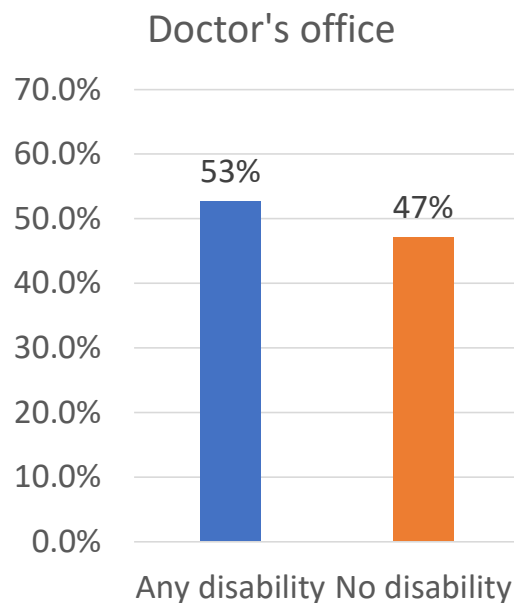


# Overview: Vaccine Site Preferences (CHES)

- People with disabilities showed markedly different vaccine site preferences compared to nondisabled people overall.
  - Results are even more striking when broken down by disability type and/or complexity
  - These preferences mirror actual behavior in vaccination site selection (especially those who did not get vaccinated until in-home and in-office vaccines were available)

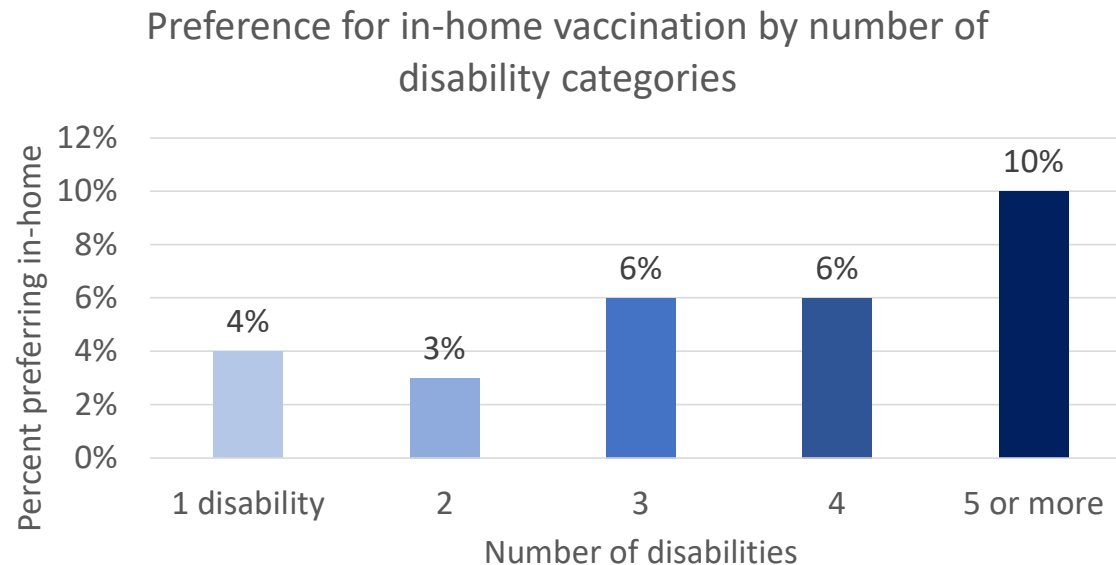
# Vaccination Site Preferences (CHES)

People with disabilities were overall more likely than nondisabled people to prefer vaccination in doctor's offices and at home



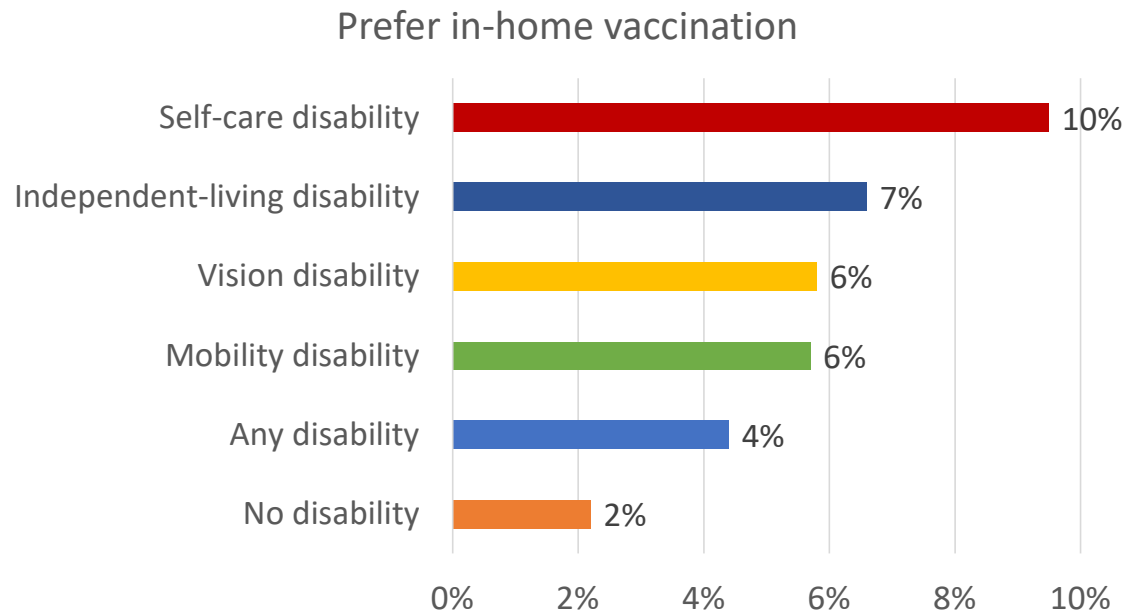
# Vaccination Site Preferences (CHES)

Vaccine site preferences vary by disability complexity (number of different disability categories checked off).



# Vaccination Site Preferences (CHES)

Vaccine site preferences vary by disability type.





# Vaccination Site Preferences – more to learn (CHES)

## Observations from other analyses:

- Among Asian, Black, and Hispanic people with a disability, preference for doctor's office was much more common than preference for a pharmacy. In contrast, White people with a disability were more likely to prefer a pharmacy.
- People with disabilities in the most rural areas show site preferences that are markedly different than their less-rural and urban peers: notably, lower preference for doctor's office and higher preference for community events/organizations.
- These patterns are similar to non-disabled people in these areas, but more marked.

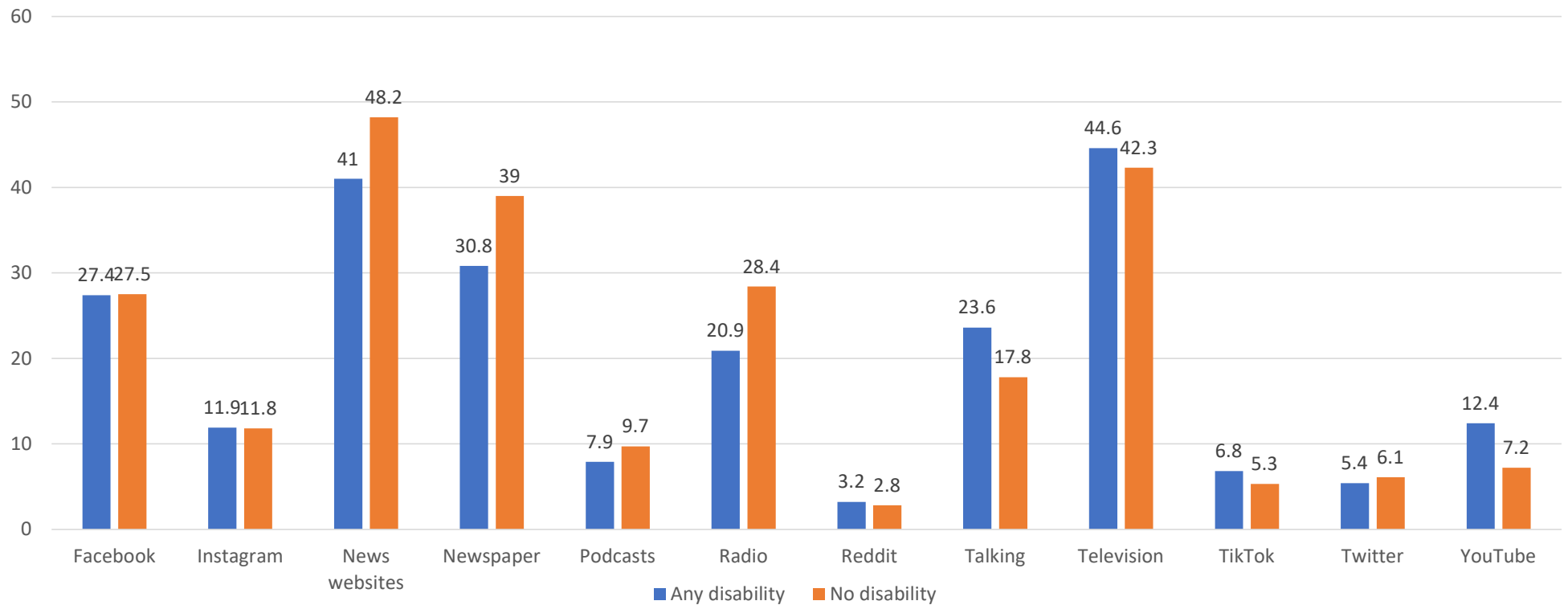
# Overview: Communication Preferences (CHES)

## People with disabilities:

- show some similar overall communication preferences to their nondisabled peers but have stronger preferences for verbal/video vs print sources;
- are more likely than nondisabled peers to seek information via word of mouth;
- have different preferences depending on disability type, race/ethnicity, and other characteristics.

# Communication Preferences (CHES)

Preferred news/information source, by disability status



# Top 5 Information Sources (CHES)

Among people with no disability

News websites – 48.2%



Television – 45.3%



Newspapers – 39%



Radio – 28.4%



Facebook – 27.5%



Among people with self-care disabilities



Television – 45.9%



News websites – 35.2%



Talking – 25.4%



Facebook – 24.2%



YouTube – 17.9%

# Communication Preferences – more to learn (CHES)

## Observations from other analyses:

- Preferred news/information source varies widely by race/ethnicity; for example:
  - Asian American/Pacific Islander people with disabilities disproportionately prefer word-of-mouth (56% vs 23.6% of PWD in general) and YouTube (67% vs 12.4%);
  - Middle Eastern/North African people with disabilities strongly disprefer television (0% vs 44% of PWD in general) but heavily use news websites (52% vs 41%)
- Check your assumptions!
  - The group with the strongest preference for radio... deaf/hard-of-hearing people! (25.6% vs – for example - 13.3% of people with mental-health disabilities)

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# Key Takeaways

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# Key Takeaways

- Mass vaccination sites were important!
  - However, some improvements are necessary in future.
  - For some people, they will never be the best option, and alternatives need to be planned in advance.
- Communication is key!
  - High levels of information access barriers mean a need to disseminate information where people with disabilities will be most likely to find it.
- Details matter!
  - People with disabilities overall had a different vaccination experience: less about willingness/acceptance, more about ability/access.
  - People with disabilities are also not a monolith: different groups have different needs!
  - We don't know what we're not looking at.

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**What's next?**

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# What's next?

- ASTHO Connect webinar tomorrow, connecting these data to action in emergency preparedness
- Data brief(s) in progress, will be translated into top 10 written languages and ASL video version
- Presentation highlighting experiences of American Indian/Native Alaskan people with disabilities at Massachusetts Tribal and Indigenous Health Summit, October
- APHA presentation on ASL data collection in Community Health Equity Survey (main data source for this work), October
- Data will be incorporated into MA Disability Community Health Needs Assessment (part of MA State Health Assessment)

# Connect with DPH



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Massachusetts Department of Public Health



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