

# Trust or Trustworthiness: Which Comes First?

## Session #1

April 21, 2021

# Welcome

In case of technical difficulties – yours or ours – please send us an alert using the chat box feature.

This session is being recorded and the slides and recording will be available on our website and sent to all registrants within three working days.

# Zoom Etiquette:

- All participants muted upon entry
- Cameras on (if possible)
- Engage in chat
- Raise hand if you would like to unmute



## When the Presentation Concludes:

- Close the browser, and an evaluation will automatically open for you to complete.
- We very much appreciate receiving feedback from all participants.



# Acknowledgement

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# Learning Objectives

1. Participants will understand the difference between trust and trustworthiness
2. Participants will understand the historical context of medical mistrust
3. Participants will be able to identify one driver of mistrust



Eboni Winford, PhD, MPH  
Director of Research and Health  
Equity  
Cherokee Health Systems  
Knoxville, TN



Van Yu, M.D.  
Chief Medical Officer  
Center for Urban Community  
Services  
New York, NY



Charlotte Garner  
NHCHC National Community  
Advisory Board Regional  
Representative  
Houston, TX

# Presenters

# Current Conversations-Increasing Trust

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- Unethical practices by systems directed at BIPOC
  - Black population make up 13% of US population, they account for 21% of deaths from COVID-19 but only 3% enrollees in vaccine trials.
    - Threatens the validity of trial results
  - 2017 study found that 32% of African Americans, 25% of Latinas, 14% Latinos, and 16% of LGBTQ persons reported experiencing discrimination when seeking care from a doctor or health clinic.
- Politicization of vaccine development
- High levels of distrust of the healthcare system

Warren, R. C., Farrow, L., Hodge Sr, D. A., & Truog, R. D. (2020). Trustworthiness before Trust—Covid-19 vaccine trials and the Black community. *New England Journal of Medicine*, 383(22), e121.

# Current Conversations-Increasing Trust

## TOTAL BLACK ADULTS



## BLACK MEN



## BLACK WOMEN



## BLACK MOTHERS



Percent who say that In the last months they were treated unfairly while getting health care because of their race or ethnic background?

# Current Conversations-Increasing Trust

## Health Care

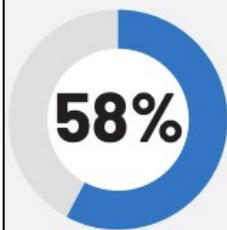


Say the **health care system often treats people unfairly** based on their race or ethnic background

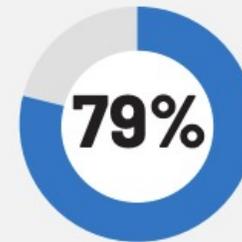
**65%** Say it is **difficult to find a doctor who shares their background** and experience

**48%** Say it is **difficult to find health care they can afford**

**20%** Have personally **been treated unfairly based on their race while getting health care** for themselves or a family member in the past 12 months



Have been **treated unfairly because of their race** in the past 12 months while shopping, working, interacting with police, or getting health care



Say **systemic or structural racism is a major obstacle** to Black people achieving equal outcomes with White people

# What is Trust?

Firm belief in the character, strength, or truth of someone or something

A person or thing in which confidence is placed



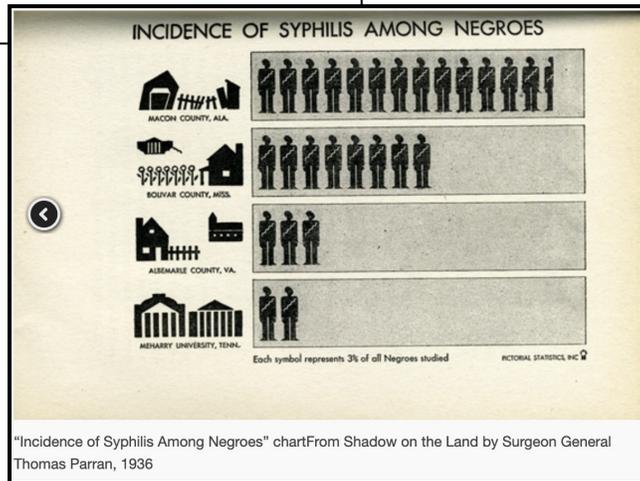
# Drivers of Mistrust

- Historical trauma
- Legacies of abuse and mistreatment
- Present day social and economic inequities
- Experience of racism, discrimination, and stigma

# Drivers of Mistrust



**Photograph of Participants in the Tuskegee Syphilis Study**  
Courtesy of the National Archives and Records Administration.  
Tuskegee Syphilis Study Administrative Records, 1929 - 1972.  
Record Group 442: Records of the Centers for Disease Control  
and Prevention, 1921 - 2006



"Incidence of Syphilis Among Negroes" chart  
From Shadow on the Land by Surgeon General  
Thomas Parran, 1936



Source: hopkinsmedicine.org

# Drivers of Mistrust

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## *Black Doctor Dies of Covid-19 After Complaining of Racist Treatment*

“He made me feel like a drug addict,” Dr. Susan Moore said, accusing a white doctor of downplaying her complaints of pain and suggesting she should be discharged.



# Drivers of Mistrust



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# Discussion

# Please Join Us Next Week

## April 28<sup>th</sup> 2:00 ET

### How to be Trustworthy



Rachel Murphy, NP  
Family Nurse Practitioner  
First Nations Community  
HealthSource, Albuquerque, NM



Bakari Burns, MPH, MBA  
President/CEO  
Health Care Center for the  
Homeless, Inc. Orlando, FL



Tanya DeHoyos  
Chief People Officer  
National Health Foundation,  
Los Angeles, CA

# Resources

- [Trustworthiness before trust- Covid-19 trials and the Black community](#)
- <https://www.apa.org/topics/covid-19/equity-resources/building-community-trust.pdf>
- <https://www.apa.org/topics/covid-19/equity-resources/building-vaccine-confidence.pdf>
- <https://theundefeated.com/features/new-poll-shows-black-americans-put-far-less-trust-in-doctors-and-hospitals-than-white-people/>

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